



JOB DESCRIPTION: CLIENT ADVOCATE TEAM MEMBER

Why is This Job Important? A woman is less likely to choose abortion if she has support and accurate information. Listen carefully to her reasons for considering abortion. You are her ADVOCATE to provide emotional support, compassion and accurate information to empower her to choose life. **Remember: No woman in her right mind wants to have an abortion!**

Time Commitment: One half day shift per week
9:45 a.m. - 1:00 p.m.
1:00 p.m. - 5:00 p.m.

Report To: Receptionist, Clinic Manager

Roles:

- Listen well
- Walk clients through Decision Making Tool guide
 - Page one before pregnancy test
 - Page 2 & 3 after test and/or Ultrasound
- Observe Ultrasound, when applicable
- Provide referrals/resources
- Have her complete Exit Interview
- Documentation of visit in Athena
- Follow up with client (or see that she is followed-up on)

Client Advocate Team Goals:

- To serve God by serving abortion minded clients with love, compassion, and accurate information
- Encourage clients to seek a relationship with God in their decision-making
- To consistently and accurately follow protocol in serving abortion-minded/abortion-vulnerable women, i.e., Decision Guide and Exit Interview
- Provide referrals for community services, i.e., OB doctors, adoption agencies, etc., when applicable

Advocates should:

- Demonstrate a personal relationship with Jesus Christ as Savior and Lord
- Exhibit strong commitment and dedication to the pro-life position
- Agree with and be willing to uphold the Statement of Principle, State of Faith and policies of the clinic
- Be able to respect and keep client information confidential
- Exhibit a sincere desire to reach out with the love of Jesus to people in distress
- Be familiar with scripture pertaining to the sanctity of human life, forgiveness and salvation
- Complete the volunteer training programs and attend volunteer in-service

Please remember when you are scheduled to volunteer we depend on you being here and schedule our patient load accordingly. So please, let us know in advance if you cannot fulfill your time slot.